What is DEERS?

DEERS is the Defense Enrollment Eligibility Reporting System. Established in 1979, DEERS combats waste, fraud, and abuse of medical and dental benefits provided by the Department of Defense (DoD). As the enterprise repository of all persons in the DoD, DEERS serves as the gold standard for eligibility and enrollment of benefits.

DEERS provides portability of TRICARE information across several programs and regions and plays a pivotal role in:
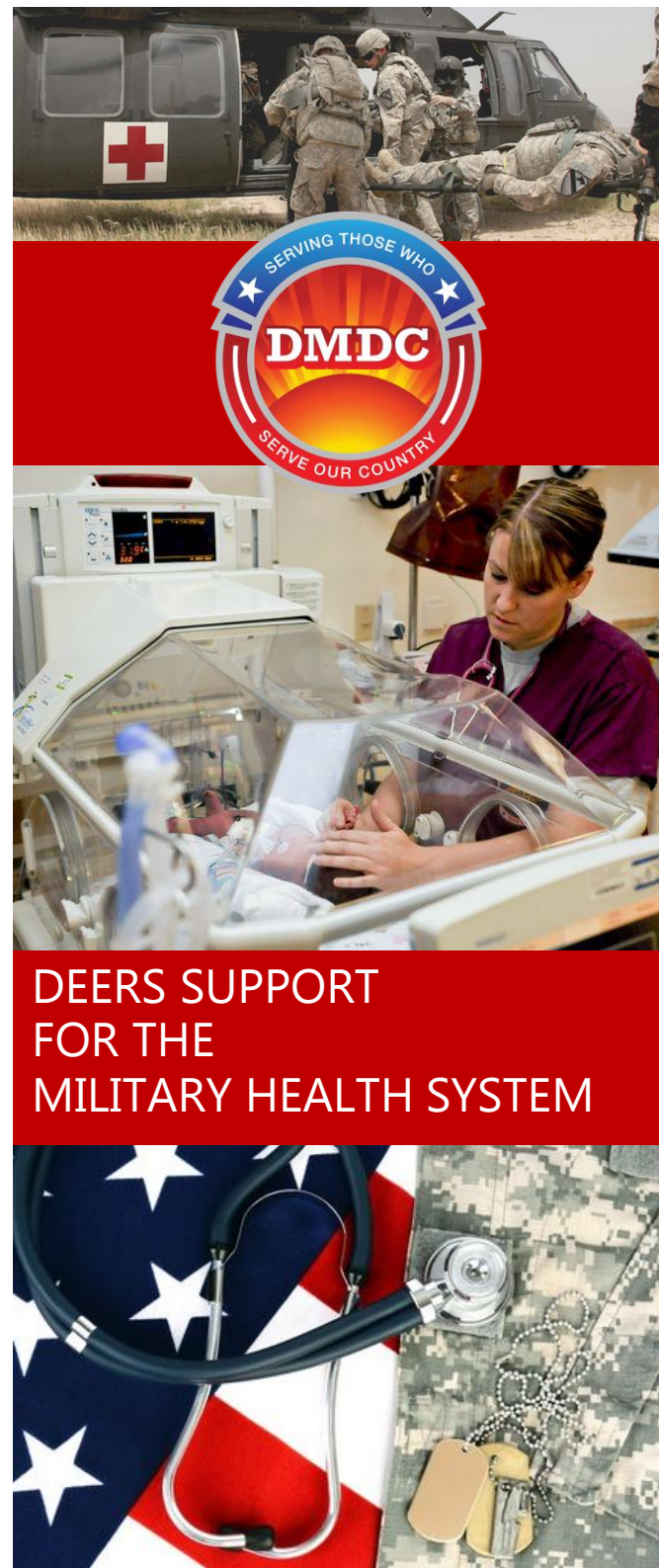
- Person/Patient Identity
- Benefit Determination
- Eligibility Verification
- Enrollment
- Claims Processing
- Third Party Collection
- Referrals and Authorizations
- Registration
- Primary Care Provider Administration
- TRICARE Reporting
- Beneficiary Correspondence

Who Does DEERS Serve?

- The 50 million people in DEERS
- Uniformed Services
- Defense Health Agency (DHA)
- TRICARE Regional Offices (TRO)
- Military Treatment Facilities (MTF) worldwide
- Managed Care Support Contractors (MCSCs)
- Designated Providers
- Pharmacy
- Beneficiary Counseling and Assistance Coordinators (BCAC)
- Reserve Affairs (RA)
- Department of Veterans Affairs (VA)
- TRICARE Dental program (TDP)
- Audit and Review
- DMDC Support Office (DSO)
- TRICARE Online (TOL)
- Defense Medical Human Resources System Internet (DMHRSi)
- Enterprise Wide Referral and Authorizations
- Composite Health Care System (CHCS)
- Armed Forces Health Longitudinal Technology Application (AHLTA)
- Enterprise Provider Management
- Clinical Data Repository (CDR)
- Executive Information Decision Support (EIDS)

7/24/365 Application Support:
DMDC Support Center (DSC)
1(800)538-9522
1(800)372-7437

DEERS SUPPORT FOR THE MILITARY HEALTH SYSTEM

DEERS *provides hundreds of applications & system interfaces to support the Military Health System*

Some of the applications include:

BENEFICIARY WEB ENROLLMENT
Allows eligible DOD sponsors and family members to perform TRICARE enrollment-related activities through the TRICARE Online (TOL) portal.
http://www.tricareonline.com

DEERS ONLINE ENROLLMENT SYSTEM (DOES)
Used by Managed Care Support Contractors (MCSCs) and OCONUS MTF (Outside of the Continental US Military Treatment Facility) staff to perform enrollments into TRICARE programs worldwide.
https://www.dmdc.osd.mil/appj/webdoes

GENERAL INQUIRY TO DEERS (GIQD)
Provides general demographics, personnel, and eligibility for individuals and families in the Health Insurance Portability and Accountability Act (HIPAA) data content complaint format.
https://www.dmdc.osd.mil/appj/giqd

PCM RESEARCH
Displays civilian and direct Primary Care Manager (PCM) information to assist in capacity management and the management of PCMs.
https://www.dmdc.osd.mil/pcmrsch

PCM REASSIGNMENT APPLICATION (PCMRA)
- Enables Military Treatment Facilities (MTFs) to stage mass reassignments of patients of a civilian or a direct care Primary Care Manager (PCM).
- Allows Managed Care Support Contractors (MCSC) to carry out these mass reassignments.
https://www.dmdc.osd.mil/pcmra

OHI/SIT MAINTENANCE
Used by some Managed Care Support Contractors (MCSCs) and Designated Providers for entry/sharing of Other Health Insurance (OHI) and insurance carriers.
http://www.dmdc.osd.mil/appj/ohiweb

SINGLE SIGN ON
Provides portal-like entry enabling users to sign on one, to access and switch between any number of authorized DEERS applications.
https://www.dmdc.osd.mil/appj/sso

REAL-TIME AUTOMATED IDENTIFICATION SYSTEM (RAPIDS)
Allows sponsors to enroll eligible family members into DEERS for benefit determination and identification card production.
https://www.dmdc.osd.mil/rsl

MILCONNECT
Self-service tool that allows Service members, retirees and their dependents to view and update their information in DEERS.
https://www.dmdc.osd.mil/milconnect

TRICARE MEDICAL POLICY ENROLLMENT REPORTS WEB APPLICATION
Provides aggregate information on a monthly basis regarding enrollments and persons no longer enrolled in the program .
http://www.dmdc.osd.mil/appj/sso

STANDARD INSURANCE TABLE (SIT) VERIFICATION
Used by the Uniform Business Office (UBO) to validate requested additions, changes, and deactivations to the SIT.
https://www.dmdc.osd.mil/appj/vpwebapp

PCM (PRIMARY CARE MANAGER) PANEL REPORTS
- Provides downloads from the web of all Primary Care managers by the Defense Medical Information System (DMIS) and the enrollees in their panel.
- Used for reconciliation and verification against the Composite Health Care System (CHSC).
https://www.dmdc.osd.mil/appj/sso

FEE/CATASTROPHIC CAP RESEARCH
Used for cross-contract research of enrollment fee and catastrophic cap and deductible history.
https://www.dmdc.osd.mil/appj/ccdfee

MILITARY TREATMENT FACILITIES (MTF) SIT ONLINE APPLICATION
- Allows MTF users to view, add, maintain, or deactivate Health Insurance Carrier (HIC) information.
- Enables preparation for the enterporise other Health Insurance (OHI) sharing initiative.
https://www.dmdc.osd.mil/appj/ohiweb

ID CARD OFFICE ONLINE
Allows sponsors to manage family contact information and family member additions and eligibility verification. Available through the milConnect application.